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Commercial Manager - Pakistan

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Date: 14 Nov 2023

Location: Karachi, PK

Company: Careers

Job Purpose

To lead the sales team in the assigned territory, ensuring successful performance in sales and operations. Develops, executes action plans and working procedures; drives the teams to achieve objectives by maximizing sales and enhancing profitability and brand's visibility ensuring productivity is in line with set measures and company's adopted policies and procedures.

Key Result Responsibilities

- 1. Translates strategic goals into business plans to achieve required targeted growth in sales and profit; Identifies/optimizes expansion and new business and promotional opportunities and services and suggests new destinations within the assigned geographical area/territory.
- 2. Analyzes factors like previous sales, market conditions, and customer needs affecting market trends to make suggestions during business plan formulation.

- 3. Negotiates and acquires traffic rights and airport slots within assigned geographical area/territory.
- 4. Leads Sales Managers and all sales team to identify opportunities for sales, new markets and agents based on market needs and conditions measured to Fly Jinnah products and services; translates input received from sales teams into recommendations and proposals based on cost/benefit analysis.
- 5. Identifies/drives sales target scales, objectives and performance parameters of the business development and sales teams in the assigned geographical area/territory.
- 6. Influences and supports the sales managers in providing realistic input into the element of the annual budget and achieving targets accordingly.
- 7. Constantly reviews financial data to evaluate performance, identify shortages and determine root causes, recommend changes to RGM/Head of Sales, and implement corrective measures.
- 8. Cooperates with other divisions when managing the sales and revenue targets as per set of KPIs utilizing different channels in the corresponding geographical area/territory: Call Center, Online and website, Sales Shops, GSAs and travel agents.
- 9. Partners with Marketing & Corporate Communications division to develop, execute marketing campaigns in the assigned geographical area/territory including events, activities, sponsorships, conferences, exhibitions, etc. ensuring adherence to approved branding standards thereby to increase the sales and market share.
- 10. Develops, capitalizes on and maintains effective relationships with external parties of different nature such as government departments, ministries, civil aviation authorities, tourism, as well as agents and trade companies thus enhancing business and growing sales.
- 11. Takes decisions on matters relating to day-to-day sales activities within their defined work area to achieve conformity and high quality in service: resource planning, compliance, branding, corporate image.
- 12. Provides direction, coaching & guidance to team members for their career & professional Development.

Qualifications (Academic, training, languages)

- Bachelor Degree in Business Management, Commerce or equivalent.
- Cost Control, Project Management, Financial Analysis, and Compliance, trainings are an added value.
- Proficient in Microsoft Office (Advanced Excel)- Internet, LinkedIn, and Web Search.
- Excellent written and verbal communication, business writing, presentations, and reporting skills etc.
- Fluent in English Language (Arabic wherever necessary).

Work Experience

- 5+ Years of extensive Sales experience, 3 of which in Sales Management position in Airlines/Aviation Industry, related country experience is a plus.
- Working experience in developing/maintaining effective business relations, drafting and negotiating SLAs contracts, and tender submissions.
- Hands on preparing budget estimates and setting sales targets.
- A track record of increasing & sustaining sales growth and profitability even in challenging market conditions.
- Strong knowledge, ties and relationships in Airlines Industry and Markets; builds credibility and effective working relationships across functions, organizations, suppliers, vendors.
- Capable for recommending proposals and business plans based on financial and risk control factors.
- Experienced in managing relationships at a senior level, and a diverse team of people (Skills/Experience).
- Cost-oriented, decisive, possesses effective persuasive, negotiation, problem solving and decision making skills.
- Advanced Sales and marketing skills and techniques.
- Commercially sound with a good understanding of P&L accounting.