

Fauji Fertilizer Bin Qasim Ltd Senior Executive – Assistant Manager (Unified Communications & Collaboration) Job

Apply at:

<https://careers.ffbl.com/apply/>

The ideal candidate should have:

Bachelor and/or Master Degree in Computer Science / Information Technology from HEC recognized university (essential)

Valid certifications with respect to Data Center, Unified Communications & Networks (desirable)

4 to 8 years of hands-on experience in Information & Communication Technology to manage ICT infrastructure having Data Centre/ Unified Communications in a reputable organization

Successful track record of managing projects (at least 02 unified communications Infrastructure project)

Demonstrated experience of managing day-to-day ICT Infrastructure / Projects / Operations and Support through the delivery of services as per business requirements

Job Roles & Responsibilities:

Operational management of enterprise unified communications & collaboration systems having VOIP telephony, video conference/ telepresence systems, web conferencing systems within FFBL & subsidiaries

Designing, planning, implementation & operational management of ICT infrastructure projects having data center infrastructure & unified communications systems within FFBL & subsidiaries

Assistance in operational management of data center at FFBL Head Office on 24/7 basis

Operational management of ICT infrastructure Service Level Agreements (SLAs) related to data center, unified communications systems

Operational management of unified communications infrastructure recovery procedures and technical documentation

Assistance in providing on-job technical trainings to team members

Analysis and planning of unified communications infrastructure level

budgeting

Knowledge and Skills Required:

Knowledge of data center standard TIA-942, data center infrastructure management, NOC

Knowledge of Cisco/ Microsoft/ Huawei/ Unify/ Zoom VOIP telephony, video conference/ telepresence systems, web conferencing systems

Knowledge of managing multi-OEM based ICT unified communications infrastructure Service Level Agreements (SLAs)

Knowledge of multi-OEM ICT unified communications infrastructure recovery procedures and technical documentation

Assistance in configuration, management, upgradation & troubleshooting of Cisco/ Microsoft/ Unify/ Zoom VOIP telephony, video conference/ telepresence systems, web conferencing systems

Excellent communication skills with a demonstrated ability to influence senior management and other internal/external stakeholders

Adaptability to changing environments and experience in effectively managing change management initiatives

Excellent interpersonal and networking skills